

Module 4

Engaging stakeholders

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Agreements

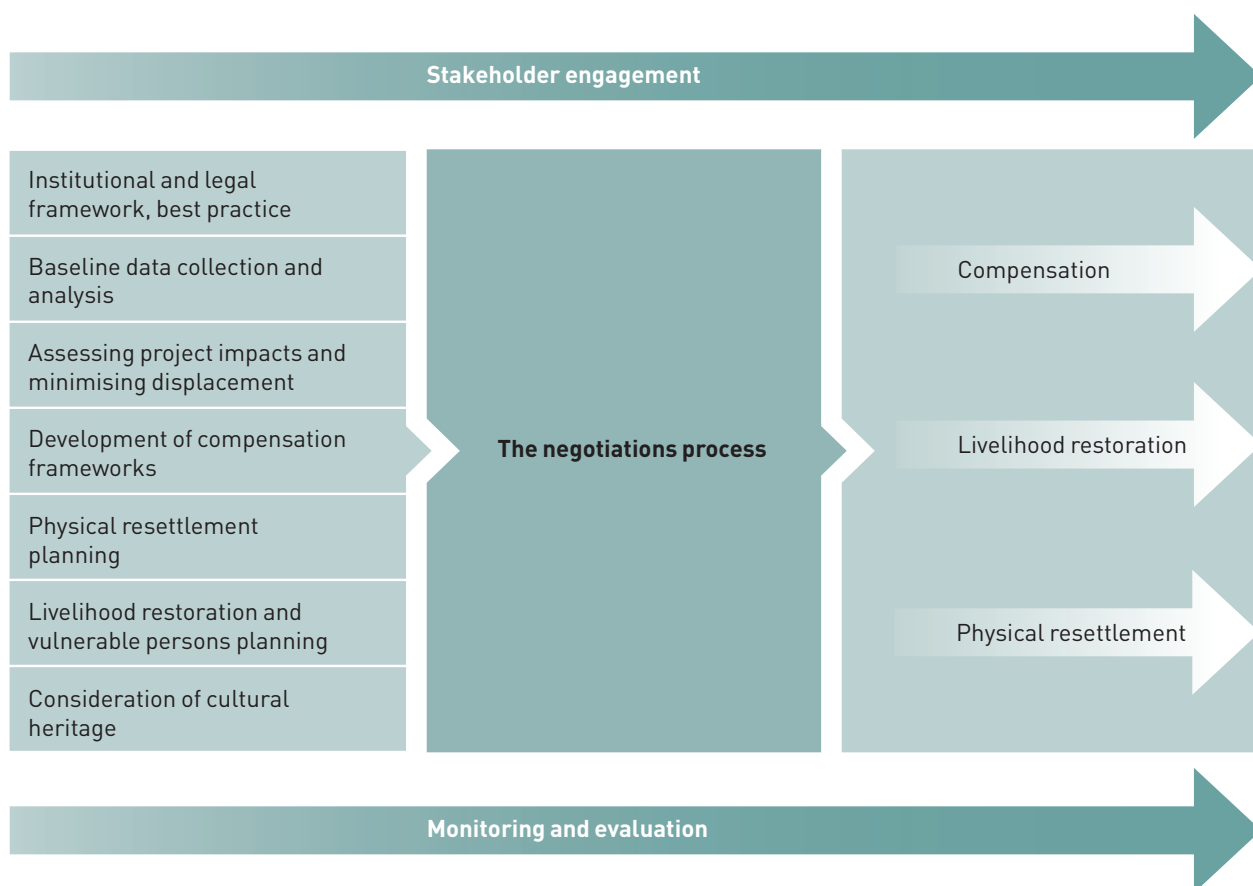
Preparing to engage with communities and governments: Key steps

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Introduction

Stakeholder engagement is a two-way process of communication and interaction within and between a project and each of its stakeholders. It involves meaningful and multifaceted engagement with both external and internal stakeholders. It is an ongoing process throughout the life of a project.

Figure 4.1 The land access and resettlement process¹



¹ Reddy, Gerry, Smyth, Eddie and Steyn, Michael (2015). *Land Access and Resettlement: A Guide to Best Practice*. Sheffield, Greenleaf Publishing.